

Trumbull County Transportation (revised 7-6-2023)

106 High Street NW 4th Floor • Warren, Ohio 44481

PH. 330-675-2873 FAX 330-675-7941 TTY SERVICE IS AVAILABLE OHIO RELAY NUMBER (1-800-750-0750)

STEP ONE: REGISTRATION IS REQUIRED FOR TRANSPORTATION.

Please call (330)675-2873 or access at Trumbull County Commissioners webpage, Transit tab or the Transportation tab on the Senior Levy Services website at: <http://seniorlevyservice.co.trumbull.oh.us>

STEP TWO: Complete application as instructed per paperwork and send either mail, fax or e-mail.

Once paperwork has been received and approved, consumer or representative will be notified of approval and transportation can be scheduled the following day. Keep in mind the timing of mailing and making the approved list.

STEP THREE: Schedule your requested transport by calling the agencies directly. See the agencies as listed below. Upon calling to schedule transport, the transportation company will review the list to see if you are registered. If not, the trip request will be denied. Trips must be scheduled, at the least, 2 days (48 hours) prior to the requested trip.

FARES TO BE CHARGED \$2.00 each way unless exceed limits for out-county medical greater than 30 miles or in-county non-medical greater than 12 miles. Additional fares are added when exceeding these limits. Ask the transportation provider to quote the fare to be charged in these instances.

*IF you are a veteran, you also will continue to utilize the veteran programs available to you as you have in the past. If you are a veteran and unaware of those services available to you, please contact the Trumbull County Veteran Administration Office at (330) 675-2585.

For Ambulatory (**Non-Wheelchair**) Transportation Trips please contact:

- All American USA Taxi, Inc..... 330-395-3226
- Garwin..... 330-534-1335

For ALL NON-Ambulatory (Wheelchair) Transportation

- Comfort Care-A-Van..... 330-744-4145

For any trips that are **Wheelchair or Non-Wheelchair** that originate in the Northern Tier of Trumbull County, contact:

- Country Neighbor..... 440-437-6311

Basic INFORMATION

- 1) Hours of service are: 5 days per week from 6:00 A.M – 6:00 P.M. with limited service on the weekends. Any other time slots will need pre-approval. Please call transportation provider for information for service hours beyond this.
- 2) For service beyond the mileage limits as set for In-County Non-Medical Transportation (12 miles max) or Out-County Medical Transportation (30 miles max), the passenger will pay a rate per mile beyond the limits, as set by the transportation contracts with that transportation provider
- 3) To schedule your transportation need, contact the company depending upon the need for wheelchair or non-wheelchair transport. Trips must be scheduled, **at the least, 2 days (48 hours) prior to the**

requested trip. If a scheduled ride needs to be cancelled, please cancel your trip as soon as you are aware of the need to cancel so another person may fill your spot and to assist the transportation provider's scheduling.

4) Be prepared to provide the following required information when scheduling a trip:

- Name, Date of Birth, and Telephone Number,
- Address where you wish to be picked up, if residing in cluster building provide building number or letter,
- Full address of your destination including the City and Zip code,
- Time you wish to arrive at your destination,
- Time you wish to be picked up from your destination,
- The return address you wish to be dropped off, and
- Any special mobility needs

If you have issues, problems, or complaints regarding transportation provided from the above mentioned providers, **please contact: Mike Salamone**, Trumbull County Transit Administrator at **(330) 675-2873** or complete a complaint form found on the Senior Ley Services website at:

<http://seniorlevyservice.co.trumbull.oh.us>